One of the most rewarding parts of being a Councillor for me is getting results for residents who contact me for help. In my articles I talk about what the Councils are doing generally, but a vitally important part of a Councillors work is helping individuals specifically who need assistance. To that end if there is anything I can help you with please do get in touch, my contact details are at the bottom of this article.

Update on council tax rebate to deal with energy bills

Council tax rebates to help with energy bills will start to be paid to Charnwood residents who pay by Direct Debit in May 2022. The Government announced a £150 council tax rebate payment to households in council tax bands A-D to help with rising energy bills. Charnwood Borough Council will confirm details soon about how residents who do not pay their council tax by Direct Debit will receive their payment. Residents are urged to keep an eye on our **http://www.charnwood.gov.uk/ctenergyrebate** which is regularly updated.

For those who receive Housing Benefits, Universal Credit or Council Tax Support, the rebate will not affect your entitlement to these benefits.

The Council will also be launching a discretionary scheme for vulnerable households who may not qualify for the council tax rebate. Further details will be announced shortly.

If you are unsure on which council tax band you are in, you can find out by visiting **http://my.charnwood.gov.uk/**. To find more details on the council tax rebate, visit **http://www.charnwood.gov.uk/ctenergyrebate** where there is further information and frequently asked questions.

Online survey for covid-19 memorial

Residents are being invited to have a say on a planned memorial to mark the impact of the coronavirus pandemic on local communities. The Hope Bell will be a lasting memorial to all those in Charnwood who have lost their lives in the Covid-19 pandemic and a tribute to NHS and key workers. It will also be a beacon of hope for the future and a reminder of how communities came together to support each other in challenging times.

The Hope Bell, which will be located in Queen's Park in Loughborough, will see the creation of a clock chime installation comprising four, quarter chime bells and the main Hope Bell to sound the hours. Charnwood Borough Council is working with Vertigo Creative to design the memorial and has opened an online survey to seek views.

To have a say on the Hope Bell project, visit **www.charnwood.gov.uk/hopebell**. The survey closes on April 30, 2022.

The Hope Bell will also showcase Loughborough’s unique and long history of bell-making. Taylor’s bell foundry is the only working bell foundry in the country and it is responsible for the 47 bells that hang in the Carillon Tower in Queen’s Park along with many other famous bells cast globally, including the Great Paul in St Paul’s Cathedral which is the largest bell ever cast in this country. It is currently planning a £5 million revamp to preserve it and improve the visitor experience.

Charnwood Tourism website launched

A website to promote Charnwood’s offer to visitors has been launched. Discover Charnwood has been developed by the borough council to showcase our area’s unique story along with its wonderful attractions and vibrant towns and villages.

Charnwood’s landscape was sculpted by the forces of nature nearly 600 million years ago and its unique geological history is of global importance. Loughborough is home to the last working bell foundry in the UK, 800-year-old markets and fairs and the Great Central Railway. Charnwood has stunning landscapes which help tell the tale of human evolution and heritage (with some of the oldest fossils ever found on earth being discovered here). Discover Charnwood brings that into one place so we can better tell the story of the borough, promote the area to visitors and encourage them to stay for longer and explore.

Discover Charnwood was created to support the local tourism economy and the many businesses it involves. The Borough Council will be promoting the Discover Charnwood website over the coming months to help attract more visitors to the area and drive visitors to the websites of our local businesses and attractions so they can take bookings.

The borough of Charnwood includes a host of attractions and distinctive features. Part of it lies within Charnwood Forest which with its rich geological and quarrying history and other unique characters is bidding to become a UNESCO Global Geopark. Geoparks are areas of international geological significance which are managed with a holistic concept of protection, education, and sustainable development.

The Council has developed the website with tourism specialists Leicestershire Promotions. A leaflet to celebrate the area’s heritage is also being developed and it will be launched in the next few weeks.

To find out more, visit **www.discovercharnwood.co.uk**. You can also follow @DiscoverCharn on Twitter and if you want to share your pictures of the area, use the hashtag #DiscoverCharnwood.

If I can be of assistance to you please get in touch.

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